



RISK, AUDIT AND PERFORMANCE COMMITTEE

Date of Meeting	23 September 2021
Report Title	IJB Annual Performance Report 2020/2021
Report Number	HSCP.21.105
Lead Officer	Sandra MacLeod, Chief Officer
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Consultation Checklist Completed	Yes
Directions Required	No
Appendices	Appendix A - IJB Annual Report 2020-21 Appendix B - Annual Performance Report Public Summary

1. Purpose of the Report

- 1.1. The purpose of this report is to share with the Risk, Audit and Performance Committee (RAPC) the Integration Joint Board's (IJB) Annual Performance Report (APR) for 2020-21 as approved by the IJB on 24 August 2021. To review the report from a RAPC perspective for any potential further performance related assurance.

2. Recommendations

- 2.1. It is recommended that the RAPC:

- (a) Notes the contents of this report and reviews from RAPC perspective and commends the work and progress of the partnership through 2020/21.



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3. Summary of Key Information

- 3.1.** The Public Bodies (Joint Working) (Scotland) Act 2014 obliges the integration authority to prepare an Annual Performance Report (APR) for the previous reporting year which in this case is 1 April 2020 to 31 March 2021. The 2020-21 performance report therefore relates to the second year of the IJB's current Strategic Plan.
- 3.2.** The APR must outline a description of the extent to which the arrangements set out in the Strategic Plan have achieved, or have contributed to achieving, the national health and wellbeing outcomes.
- 3.3.** Neither the legislation nor accompanying guidance prescribes a specific template to be used for the APR. Each partnership can design its own format to best explain and illustrate its performance. The design of this year's report is based mainly on the very visual and easy read format used for the Strategic Plan itself and which was well received for last year's APR.
- 3.4.** In February 2019, the Ministerial Strategic Group (MSG) undertook a Review of Progress with Integration, which set out that Integration Authorities should improve the consistency and read across of their Annual Performance Reports. In line with this, we have previously agreed that we would report against national and MSG performance indicators in a common tabular format, with RAG status, which allows easy benchmarking and comparisons across Scotland, this can be found at Appendix A and B within the APR.
- 3.5.** The 2020-21 APR covers the period of response to the Covid-19 pandemic, and we have devoted a section to that. The rest of the APR follows the agreed format of detailing progress under each of the Strategic Aims. Similar to last year we have included a section on our Enablers (as per the Strategic Plan), our Governance and our Priorities for 2021-22.
- 3.6.** It was our intention to include more of the voices of those with lived experience of the health and care system via the use of the Care Opinion tool, but our progress on implementing this was limited during 2020-21. We do however have plans to move forward with this during 2021-22 and



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the detail of these are contained within the Engagement report (HSCP.21.060) which was approved by the IJB on 24 August 2021.

- 3.7. During June and July of 2021, we had a group of Career Ready students working on health and social care related projects. One of these projects was for the students to review the content of the APR and provide feedback on how understandable the content was to people with limited knowledge of the health and social care partnership and the services it provides. The students presented this feedback to the Leadership Team on 14 July 2021 and their comments have been used to compile an easy read Public Summary version of the APR as attached at Appendix B.

4. Implications for RAP

- 4.1. **Equalities, Fairer Scotland and Health Inequality** – the annual report demonstrates our performance in general across services delivered to the whole population dependent on need, including those with protected characteristics such as age and disability and people experiencing inequality. It helps us identify areas for improvement. The IJB approved the ACHSCP Equality Outcomes and Mainstreaming Framework and reporting schedule in May 2021. This will enable reporting in future APRs on service developments designed to improve access for those experiencing inequality.
- 4.2. **Financial** – There are no direct financial implications arising from the recommendations of this report. All services are delivered within existing agreed budgets.
- 4.3. **Workforce** – There are no direct workforce implications arising from the recommendations of this report. All services are delivered by existing workforce under the terms and conditions of the employing organisation.
- 4.4. **Legal** – under the terms of the Public Bodies (Joint Working) (Scotland) Act 2014 we have a statutory obligation to publish an Annual Performance Report. As in other years, due to governance arrangements, we are unable to publish a final report within the stipulated timescale (4 months after the end of the financial year i.e., 31 July 2021). This is similar to many Partnerships and there is an acceptance at government level that this



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is the case. If the Annual Performance Report was not to be approved and published, we would be in breach of our legal obligation which would damage the reputation of the IJB and give rise to uncertainty around its performance.

- 4.5. Covid** – there are no direct Covid implications in relation to the APR. The report itself covers the response to Covid and the lessons learned.
- 4.6. Carers** – there are no direct implications for Carers in relation to the APR. Value and Support Unpaid Carers is a commitment under the Resilience aim of the Strategic Plan. It is anticipated that the work undertaken to refresh of the Carers Strategy will feature in next year's APR.
- 4.7. Other** – none.

5. Links to ACHSCP Strategic Plan

- 5.1.** The Annual Performance Report demonstrates the progress made in the second year of our Strategic Plan.

6. Management of Risk

6.1. Identified risks(s)

There is a risk that we breach our legal obligation under the Public Bodies (Joint Working) (Scotland) Act 2014 (as described at 4.4 above) and also that we are not transparent and open about our performance.

6.2. Link to risks on strategic or operational risk register:



This report links to strategic risk 5. - *There is a risk that the IJB, and the services that it directs and has operational oversight of, fail to meet both performance standards/outcomes as set by regulatory bodies and those locally determined performance standards as set by the board itself. This may result in harm or risk of harm to people.*



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6.3. How might the content of this report impact or mitigate these risks:

The report gives the IJB assurance on the areas where we are performing well and highlights areas where performance could be improved allowing remedial activity to be directed where required.

Approvals	
	Sandra Macleod (Chief Officer)
	Alex Stephen (Chief Finance Officer)